



Welcome

Base Camp Live

Trail pack...



Base Camp Live

Where you stop on the way to the Summit to climatize, check your gear, learn the ropes, and get ready for the trail ahead.




Base Camp Live

[swipeclock.com / Resources /](https://swipeclock.com/Resources/)



Summit '24
October 3-4
Registration in June

A promotional banner for Base Camp Live. The left side shows a black and white photograph of a desert cityscape with mountains in the background and a saguaro cactus in the foreground. The right side has a dark blue background with the "swipeclock" logo in white, the text "BASE CAMP" in large blue letters, "LIVE" in white on an orange bar, and "April 29 | Scottsdale, Arizona" in white. A blue button with "REGISTER TODAY" in white is at the bottom. A hexagonal icon with a tent is on the right.

swipeclock
BASE CAMP
LIVE
April 29 | Scottsdale, Arizona
REGISTER TODAY



The After Party

Please join us for our

GOLDEN HOUR

IPPA After Party



HOSTED BY:

swipeclock

Mineral

POSTERElite

payro

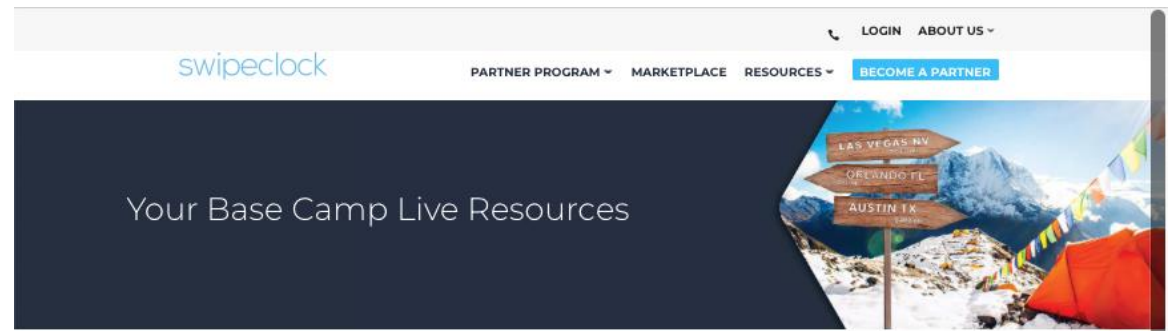
HRlogics

ZayZoon

Mr. Chow | Caesar's Palace | 9-11 | Tonight!



Resource Page



Thanks for Attending!

We hope you enjoyed our latest Base Camp Live event. Stay up-to-date with Swipeclock news and updates using the resources below.



We Do Partnership Better.



Introductions

EXECUTIVE

Coleman Barney – CEO

DEVELOPMENT

Paul Stevens – Chief Technology Officer

MARKETING

Christopher Swan – Director Partner Strategy
Lauren DeSimone – Marketing Director
Mylee Brown – Sr. Director of Sales and Sales Ops
Cary Snowden – Director Strategic Marketing

CUSTOMER SUCCESS

Matt Craven – Chief Customer Officer
Geoff Blomquist – Account Manager
Kenzie Croft – Account Manager
Heather Allen – Manager Partner Training

PRODUCT

Paulo Malit – Director of Product
Suz Willey – Product Manager



Agenda

- 12:02 – 12:20 | View from the Top - Coleman Barney
- 12:20 – 12:40 | Trail Review – Paulo Malit and Paul Stevens
- 12:40 – 1:15 | Q&A + Idea Exchange - Paulo Malit
- 1:15 – 1:35 | Camp Operations - Matt Craven and Geoff Blomquist
- 1:35 – 1:45 | Marketing Checkpoint – Cary Snowden
- 1:45 | Ending of Meeting
- 1:45 – 2:00 | Integration Roundtable – Execupay

VIEW FROM THE TOP

Coleman Barney



Swipeclock Partnership Foundation

Swipeclock is an established business, fine-tuned for flexibility and value.

TRUST

In business over 25 years.

>1,200	PARTNERS
>45,000	CLIENTS
>1 MIL	EMPLOYEES

FLEXIBILITY

Three partner programs.

1	BOSS
2	RESELLER
3	REFERRAL

VALUE

Outstanding products and services

Leading	PRODUCTS
Dedicated	SERVICES
Self Serve	RESOURCES

NEXT-GEN SOLUTIONS | PAYROLL INTEGRATION | INTELLIGENT HARDWARE

Our Success is Building HR for SMBs

Swipeclock is a leading provider of a mission-critical, end-to-end HCM platform where workforce management and HR capabilities converge

Swipeclock is a unified, end-to-end HCM platform for efficient and effective hiring, scheduling, time tracking and compliance with labor laws

WorkforceHub Essentials

For employers in need of lightweight time and labor features with scheduling and basic compliance

Plan Highlights

- ✓ Employee Timekeeping
- ✓ PTO Management
- ✓ Breaks & Meal Tracking
- ✓ Essential Reports
- ✓ Mobile App

WorkforceHub Advanced

For employers in need of strong time tracking with time-off and overtime management along with compliance and onboarding

Plan Highlights

Everything from Essentials, and:

- ✓ Scheduling
- ✓ Timecard Notifications
- ✓ Employee & Manager Notifications
- ✓ Geofencing & Pinpoint GPS
- ✓ Custom Timekeeping Functions
- ✓ Automatic Timekeeping

WorkforceHub Plus

A complete time, attendance, scheduling and hiring solution with HR systems to support a team in growth mode

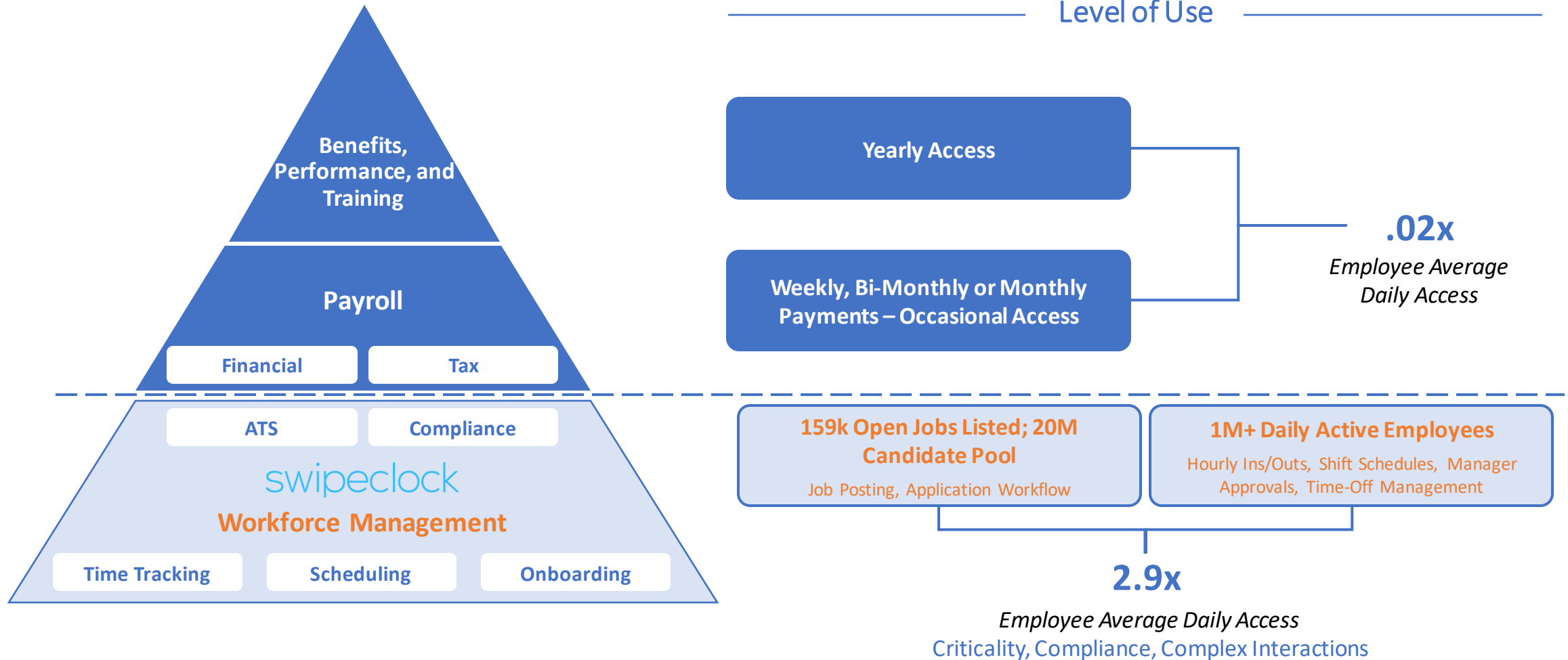
Plan Highlights

Everything from Essentials & Advanced, PLUS:

- ✓ Applicant Tracking & Onboarding
- ✓ Candidate Texting
- ✓ Benefits Enrollment
- ✓ Custom Workflows/Tasks
- ✓ Additional Admin & Manager Roles

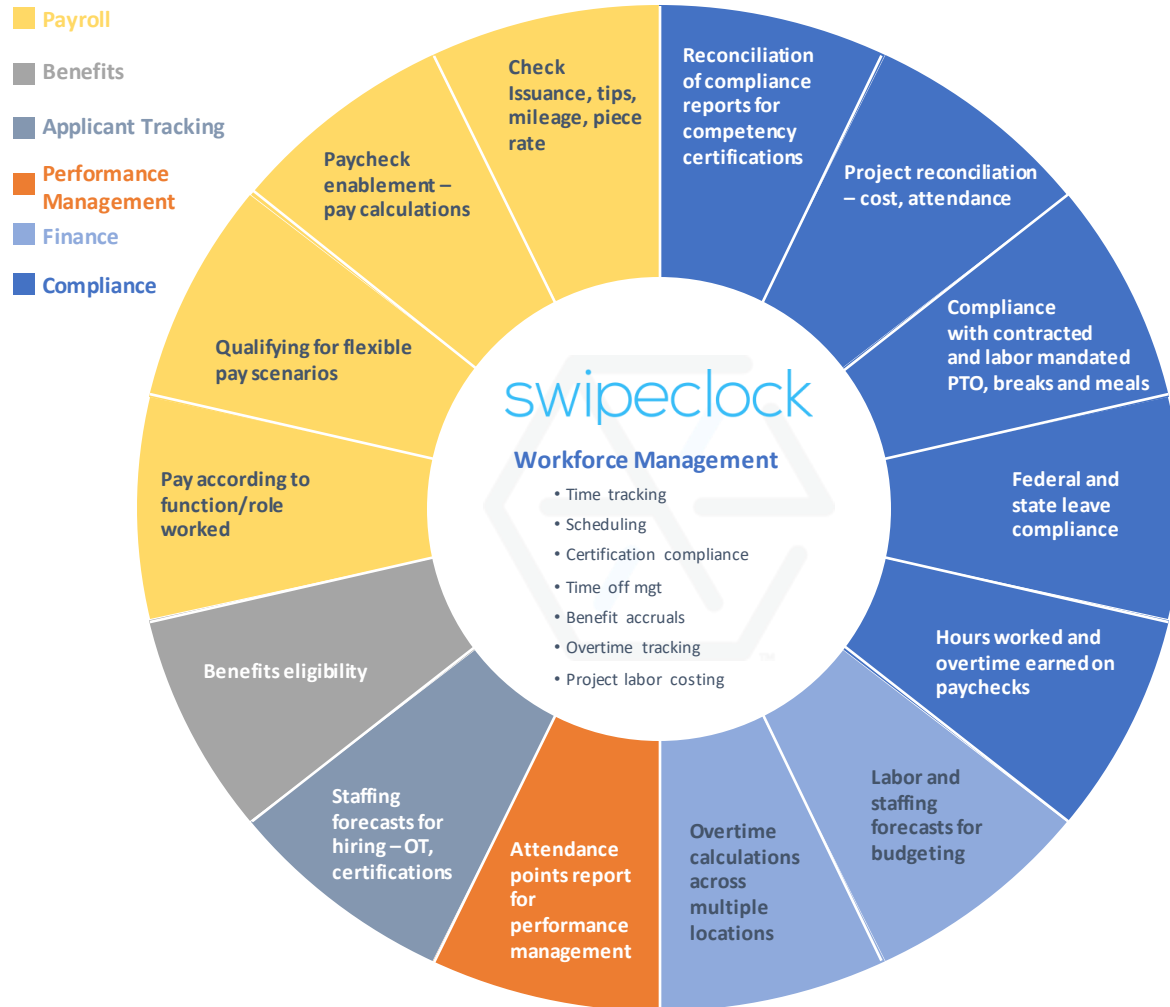
Workforce Management Foundation

Swipeclock is the master record for the most critical employee interactions within an SMB

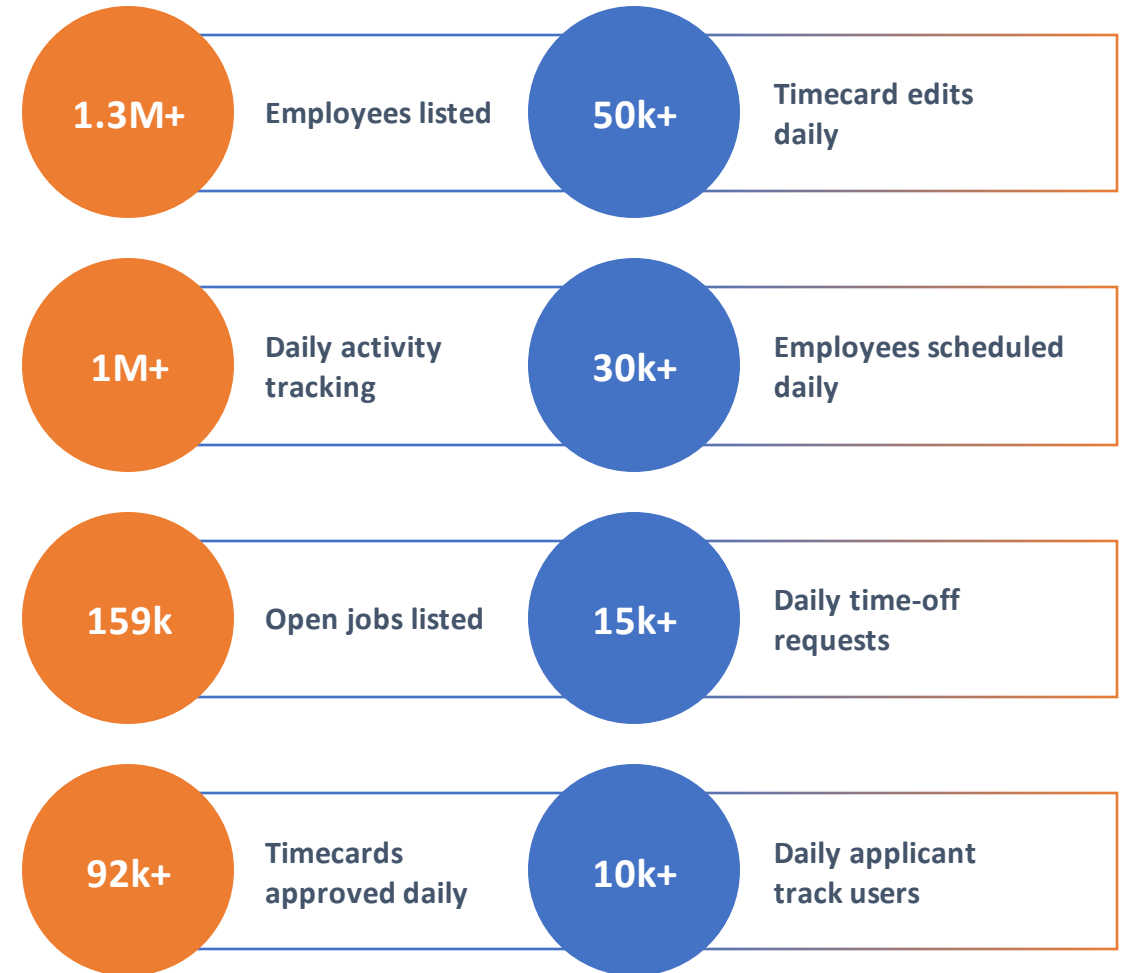


We're Core to Customers Operations

Functions Enabled by Workforce Management



Swipeclock Performance Statistics



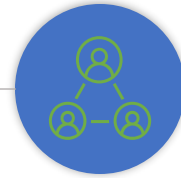
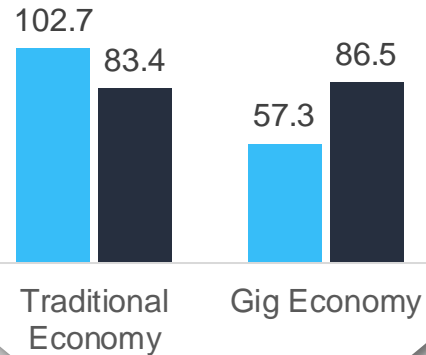
What The Market Demands

The Market

The Future Flex/Task/ Gig Economy¹

Employees (millions)

■ 2017 ■ 2027



The Top HR Challenges²

- 47% Retention and Turnover
- 36% Recruitment
- 34% Culture Management
- 31% Employee Engagement



Temp/Flex Workers by Industry Sector³

- 36% Industrial
- 24% Office-Clerical & Administrative
- 21% Professional-Managerial
- 11% Engineering, Info-Tech, & Scientific
- 8% Healthcare



TAM for Servicing Task/Gig Workers⁴

- \$9.3B in payroll services ARR by 2027
- \$5.19B in workforce management ARR by 2027
- EWA has tripled in the last three years generating 56B transactions last year



Top Reasons for Choosing Task/Gig Work²

- 38% Extra Money
- 33% Learn New Skills
- 32% Flexible Schedule

The Product



The Direction of WorkforceHub:

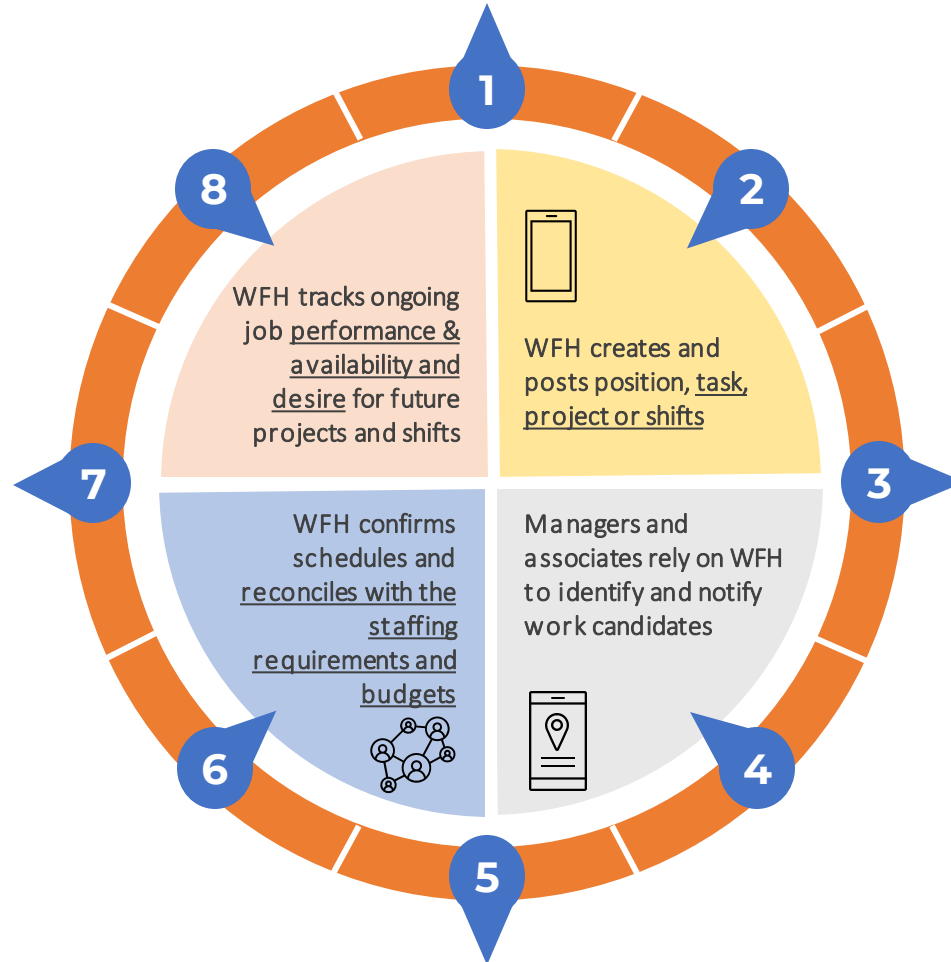
- Manage both full-time employees and a directory of part-time, temporary and gig-oriented employees
- Schedule employees based on skills, certifications and availability to work
- Rapidly augment and onboard staffing as needed
- Track time, costs and revenues based on jobs, projects, and locations
- Fully integrated payroll with the ability to pay on-demand

1) William Jessup University Study
 2) Finance Online: Gig Economy Statistics
 3) American Staffing Association: Staffing Industry Statistics
 4) 2027 Task/Gig Economy Employee figures multiplied by \$9 payroll PEPM (payroll services) and \$5 WFH avg. PEPM (workforce management) annualized

Managing Labor in the Future Economy



Employer develops a relationship database with various Employees and Task Associates using job boards and referrals



Employer relies on WFH to match project or shift workers with required specialties

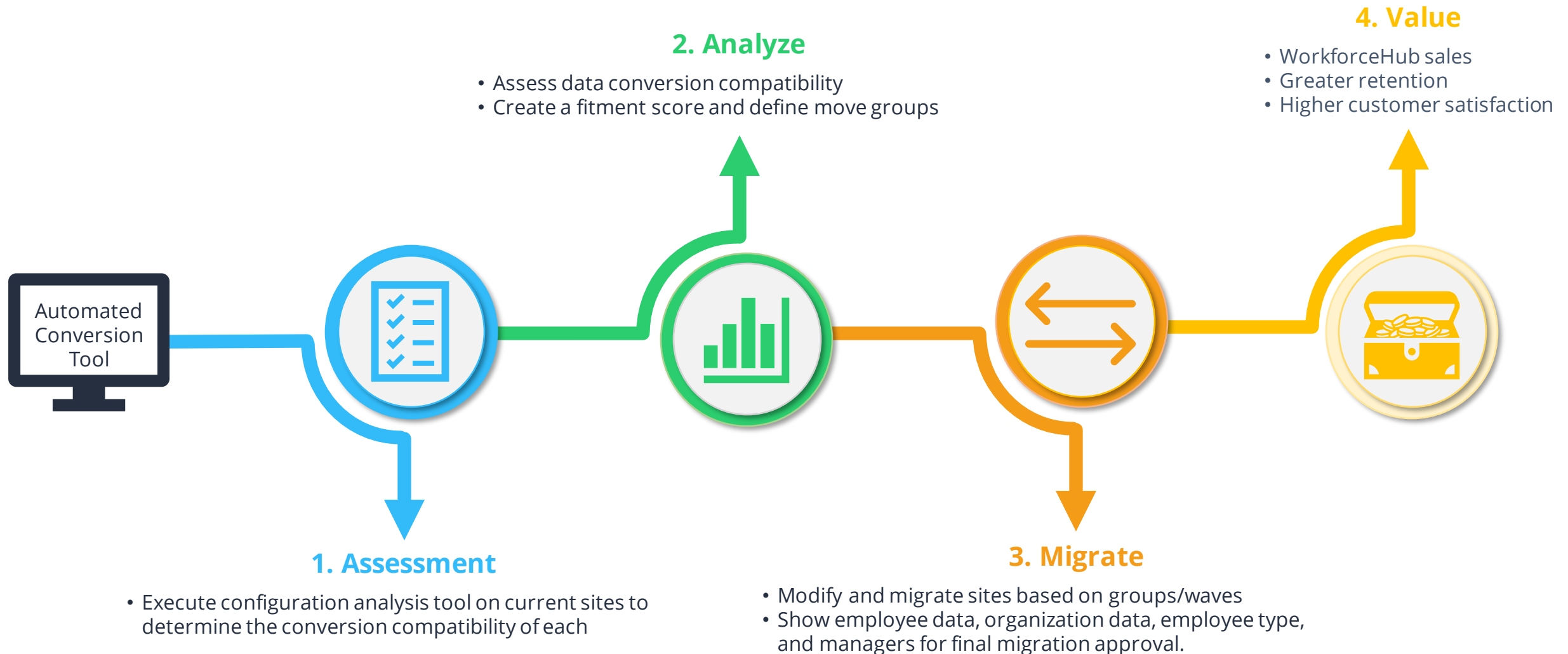


WFH tracks time and attendance hours and costs against budgets and submits to payroll for a flexible payday



Managers approves desired associates and schedules shifts and staff projects

Conversion and Migration to WFH



TRAIL REVIEW

Paulo Malit and Paul Stevens





How far we've come

Innovation

Enhancing timekeeping, scheduling, and the connection between them.

- Faster and easier configuration
- Customize with less scripting
- Job & pay rate management
- Multiple pay periods

Compliance

Features and options that help our clients keep up with compliance.

- Reworking features and options with legislation in mind
- Biometrics
- Breaks and meals
- MFA

Communication

Better notifications and dashboards for everyone.

- Payroll is ready
- Overtime approaching
- Timecard approval
- Dashboard
- Notification center

Foundation

Improving security, performance, and stability.

- Innovation enabling upgrades



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We've been working hard



How far we've come

Since Summit

- Timecard Approvals with E-Acknowledgement
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E-Acknowledgements
E-Acknowledgements strengthen time card confirmation by collecting and storing a detailed response during approval

Employee Time Card Acknowledgement

Default Language I hereby affirm that I have accurately recorded all hours I worked, (including hours outside of my normally scheduled workweek and overtime), I have received all of the meal periods and rest periods, to which I was entitled based on the number of hours I worked and I have had the opportunity to make any necessary corrections to this time record before I signed it.

Custom Language

Require Confirmation Input
An "Agree" checkbox will strengthen the time card approval.

Add Falsification Reminder
Note: Altering, falsifying, or tampering with time record on another employee's time record is a violation of fe

0/500

E-Acknowledgements
E-Acknowledgements strengthen time card confirmation by collecting and storing a detailed response during approval

Manager Time Card Acknowledgement

Default Language I hereby affirm that I have reviewed all hours worked by the employee (including any hours outside of their normally scheduled workweek, including overtime). I have reviewed all meal periods and rest periods to which they were entitled based on the number of hours worked.

Custom Language

Require Confirmation Input
An "Agree" checkbox will strengthen the time card approval.

Add Falsification Reminder
Note: Altering, falsifying, or tampering with time record on another employee's time record is a violation of fe

0/280

Approve Baskin, Robin Time Card For March 01 - March 14

Confirm you would like to approve Robin Baskin's time card.

I hereby affirm that I have reviewed all hours worked by the employee (including any hours outside of their normally scheduled workweek, including overtime). I have reviewed all meal periods and rest periods to which they were entitled based on the number of hours worked.

Employee Approved Hours Summary	Current Hours Summary
Total Hours: 0	Regular/PTO: 47.97
	OT: 0.08
	Total Hours: 48.05

Comments (optional)

0/280

CANCEL APPROVE

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Add New Login

1 Login Details — 2 Permissions — 3 Companies

Edit the information below then click "Update" to save changes.

First Name *
Paulo

Last Name *
Test

New Login *
paulotest

Email *
paulotest@test.com

Phone

[RESET PASSWORD](#)

Add New Login

1 Login Details — 2 Permissions — 3 Companies

Select the permissions for Paulo Test

- Can Add Partners
Allows a login to create a new partner account.
- Can Access TimeWorksPlus Portal
Allows a login to access full TimeWorksPlus functionality directly or through menu items. If they have this permission, when they login, they are directed to the Accountant Menu TimeWorksPlus if they don't have the Partner Manager permission as well.
- Base Partner Access
Gives access to Partner configuration options in the TimeWorksPlus Portal and the Provider Portal (Partner tab). Should be disabled for company-level logins.
- Partner Manager
Allows a login to see invoices.
- Can Add and Edit Partner Logins and Permissions
Allows a login to create new partner logins, edit logins and set permissions for logins.
- Can Create Companies
Allows a login to create a company and have immediate access to it.
- Can Configure Companies
Allows a login to configure company settings.
- Can Impersonate
Allows a login to impersonate in Provider Portal for WorkforceHub companies.
- Can Order Clocks/Equipment
Allows a login to place orders for clocks and equipment.
- Can Enable Advanced Scheduling
Allows a login to turn on TimeSimplicity for a TimeWorksPlus company.
- Can See Migration Candidate List
Allows a login to view the list of candidates who can migrate from TimeWorks to TimeWorksPlus.

[BACK](#) [CONTINUE](#)

Add New Login

1 Login Details — 2 Permissions — 3 Companies

Select the companies that Paulo Test will have access to.

Company Access:

Can access all companies

Can only access selected companies

Can access all companies EXCEPT for selected companies

Company Name	Company Code
Geoff B WFH Adv Demo	1000
Add Company Phone	phonetest
Advanced Richard DEMO	KCT001
Aislyn WFH Advanced Demo	1057
Bednarek's Blooms	CB01
bpetersen demo	1043
Caldwell CyberPay WFH Advanced	1049
Caldwell Test Account (On File DBA)	RCWFH

[BACK](#) [COMPLETE](#)

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Requested By	Requested On	Dates	Hours	Type	
Roma, Tony PC	Feb 25, 2024	Mar 26 - Mar 29, 2024	32.00	Vacation	APPROVE DENY
Garden, Olive RT	Mar 1, 2024	Mar 27 - Mar 29, 2024	24.00	Vacation	APPROVE DENY
Tuesday, Ruby	Mar 5, 2024	Mar 27 - Mar 28, 2024	16.00	Vacation	APPROVE DENY

Reporting Managers:

- P.F. Chang
- Ruby

EMPLOYEES LIST

Robin Baskin
Employee Code: 1003
Email: fakeemail3@swipeclock.com
Office Phone: (801) 123-4567 x104
Job Title: Manager
Manager: Reagie Weavie
Department: Accounting
Location: Location C
Position: Manager

[RESET PASSWORD](#)

Role Assignment

Role	Additional Permissions
Manager	Modify Employee, Create Employee, View Wages, Modify Punches, Modify Password
Employee	View Org Chart

Alternate Manager Assignment

Alternate Manager

Alternate managers can see the employee records, time cards, and time off requests, as well as receive configured notifications, for employees who report to the manager they are backing up.

[Olive Garden](#)

[Add Role](#)

An alternate manager has already been assigned

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New Hire Paperwork for George M. Blake Back to your dashboard

EMPLOYEE INFORMATION **DOCUMENTS** QUESTIONNAIRE FINISH

Federal Documents

- Employment Eligibility / I-9
- Tax/Federal W4

State Documents

Based on the work states you've selected, the following form(s) are recommended for completion:

Utah

- Utah W4 Election

Utah uses the Federal W4

ABOUT THE FEDERAL I-9 FORM
The I-9 form or Employment Eligibility Verification Form is utilized to verify the identity and employment authorization of every new employee hired after November 6, 1986 to work in the United States.
[Click here to view the Federal I-9 form](#)

ABOUT THE FEDERAL W4 FORM
The Federal W4 form is utilized so you can withhold the correct federal income tax from this employee's pay.
[Click here to view the Federal W4 form](#)

ABOUT STATE FORMS
State W4 forms are utilized so you can withhold the correct state income tax from this employee's pay. In addition, some states have other forms requiring completion.
[Click here to view the list of all state withholding forms](#)

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Unified Clock Configuration

Clock Access Enhancements

- WFH Login Page
- Additional Reports
- Performance Upgrades

Sep 01, 2023 Hi, Sara Standhope Powered by Swipeclock

Vision Settings

Changes are automatically saved.

INFO SETTINGS FACE RECORD DIAGNOSTICS

Sign-In Method

Wi-Fi IP Address 192.168.1.90

Ethernet Netmask 255.255.255.0

Time & Timezone Gateway 192.168.1.1

Miscellaneous Primary DNS 192.168.1.1

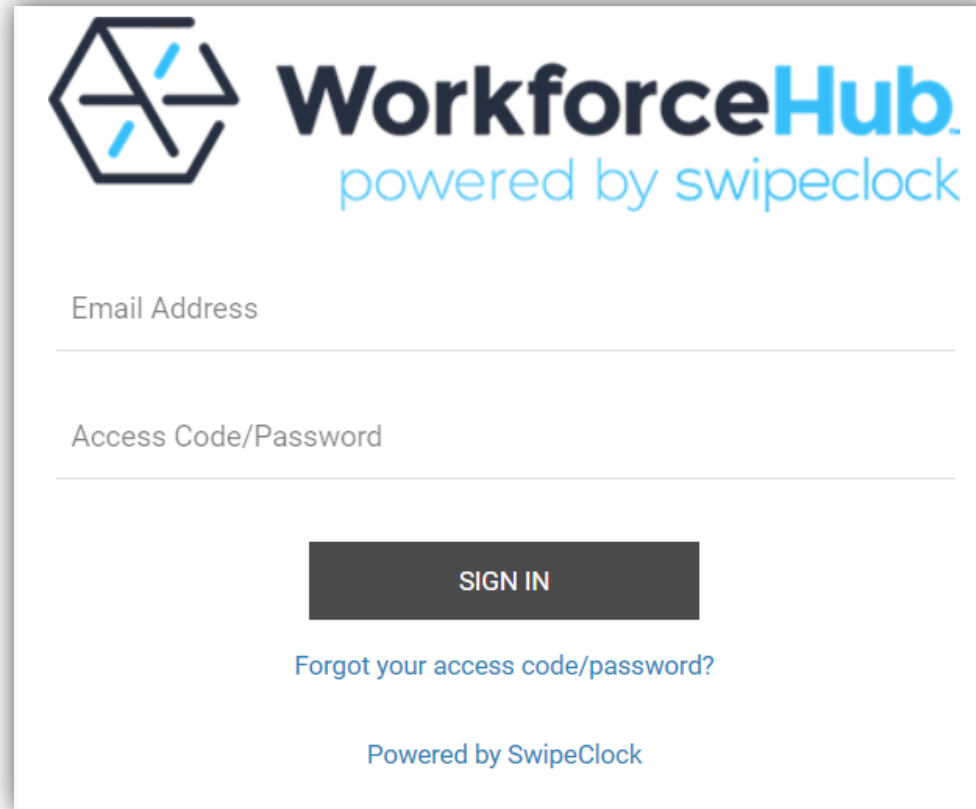
Secondary DNS N/A


Enable Ethernet Automatic IP (DHCP) Static IP

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 **WorkforceHub.**
powered by swipeclock

Email Address

Access Code/Password

SIGN IN

[Forgot your access code/password?](#)

Powered by SwipeClock

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Faster and easier configuration

- Customize with less scripting
- Job & pay rate management
- Multiple pay periods

Compliance

Features and options that help our clients keep up with compliance.



Reworking features and options with legislation in mind



Biometrics

- Breaks and meals
- MFA

Communication

Better notifications and dashboards for everyone.

- Payroll is ready
- Overtime approaching
- Timecard approval
- Dashboard
- Notification center

Foundation

Improving security, performance, and stability.



Innovation enabling upgrades



Where we're going next



Soon

- Scheduling Upgrades
- Execupay Integration
- Self-service Enhancements

Later

- Job Management
- PayEntry Integration
- Notification Center
- Notifications
- Dashboard
- Applicant Tracking Enhancements



Where we're going next

Soon

- Scheduling Upgrades
- Execupay Integration
- Self-service Enhancements



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- PayEntry Integration
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Foundation: Fast, Stable, and Secure

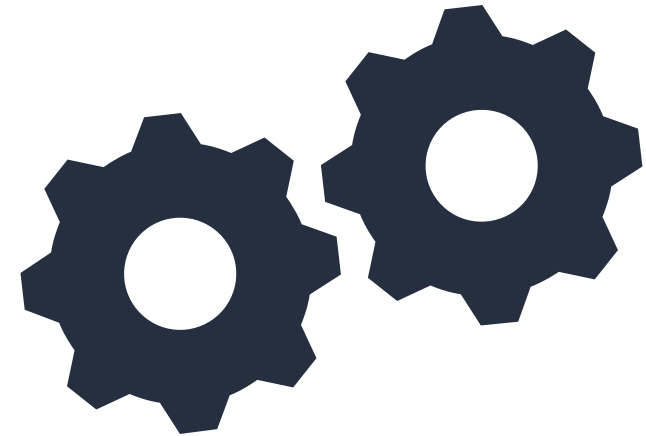
Adding security, scalability and performance improvements to our roadmap is a priority. These items are critical to not only keeping the system running well but play a key role in our ability to deliver on the other 3 pillars of development.

- Infrastructure and Security Improvements – Making critical moves to where our products are housed and how they are managed is an ongoing process for our DevOps team.
- Performance and feature support – Timecard data generation and storage in 2024
- Product Lifecycles

Foundation: Hosting and Automation



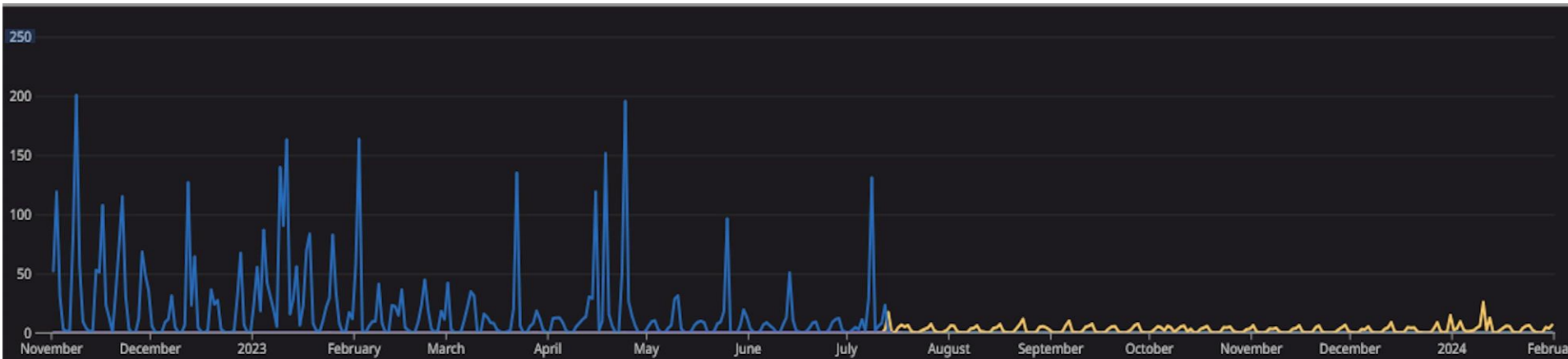
Consistent Hosting Environment



Automation

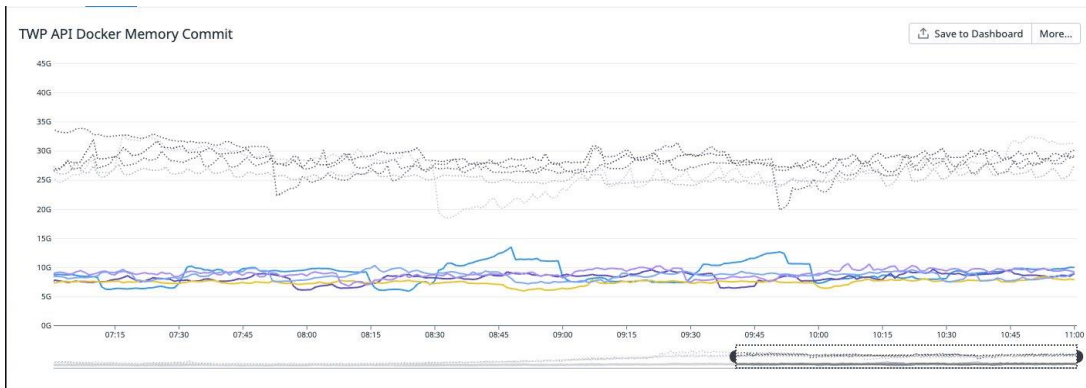
Foundation: Performance Benefits

- End of Year Documents
- Document load times
- Onboarding, Tasks and Workflows
- Has led to historic performance and uptime



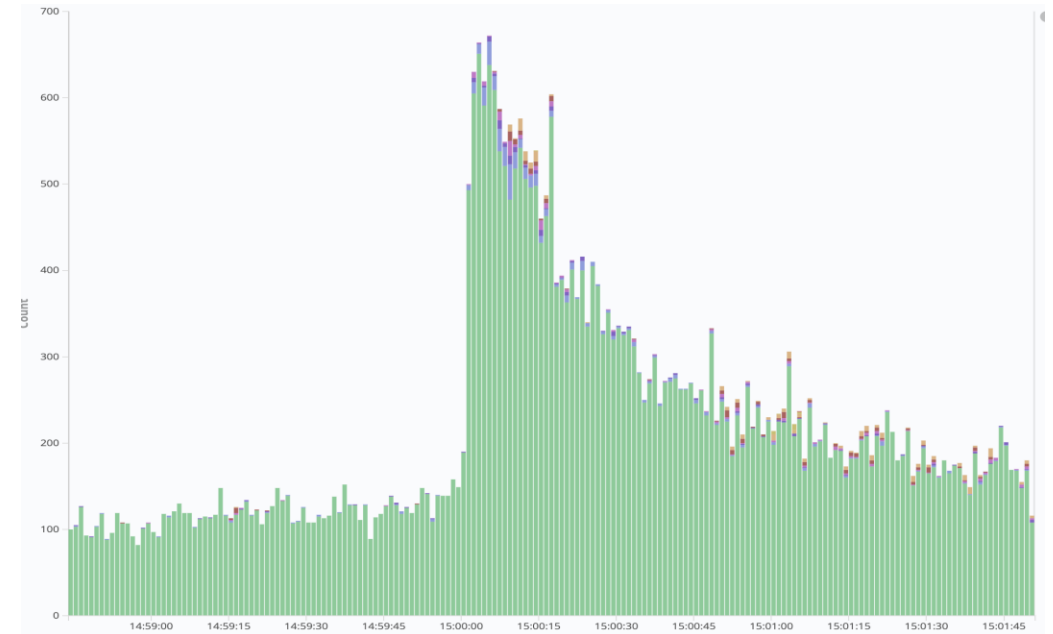
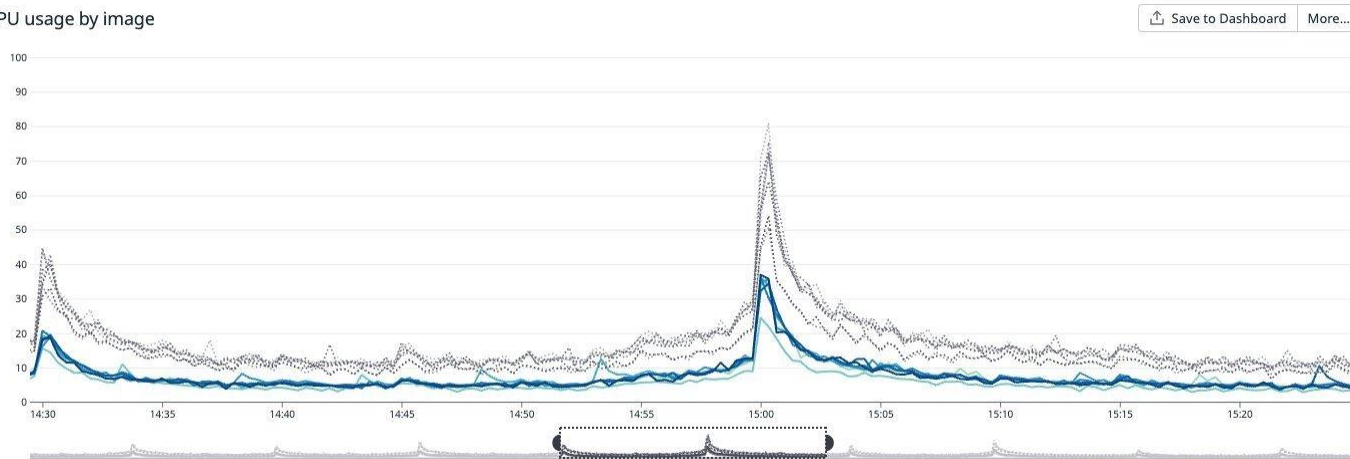
Foundation: Timecard

- History of time card
- Major improvements
 - Time card performance
 - Time card data access

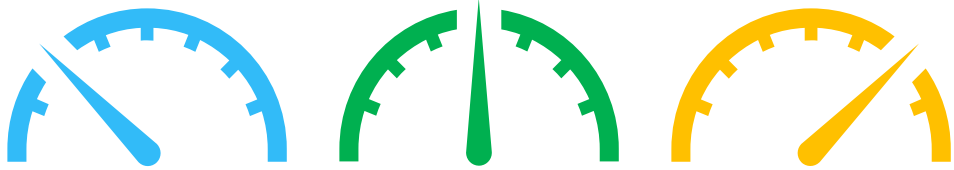


Foundation: Real time access

CPU usage by image



Foundation: Enabling Features



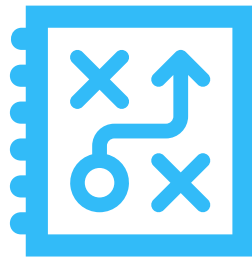
Dashboard



Notifications



Reporting



Job Mgmt.



Multiple Pay Periods

Security

- Server automation
- Pen Test
- Vulnerability Scan
- Identity Management
- Code Scanning
- Soc II Type 2
- Available through Third Party Trust, reach out to your account manager.





Product Lifecycles

- Technology is always changing.
 - Expectations are increasing.
- Large investment in WorkforceHub.
 - It is our development focus.
- We want you and your customers to benefit from and use WorkforceHub
 - Scheduling
 - UX
 - Alternate Manager, time card approvals
- More good things are coming!

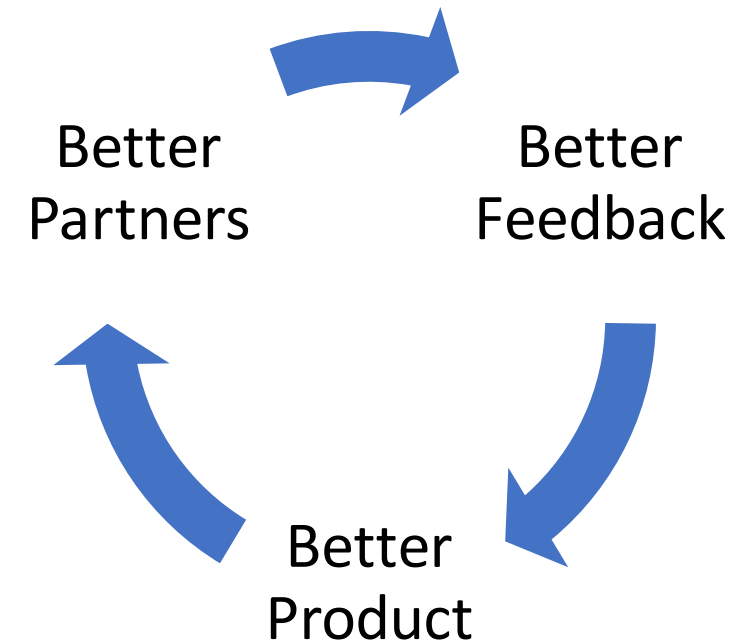
Q&A IDEA EXCHANGE

Paulo Malit













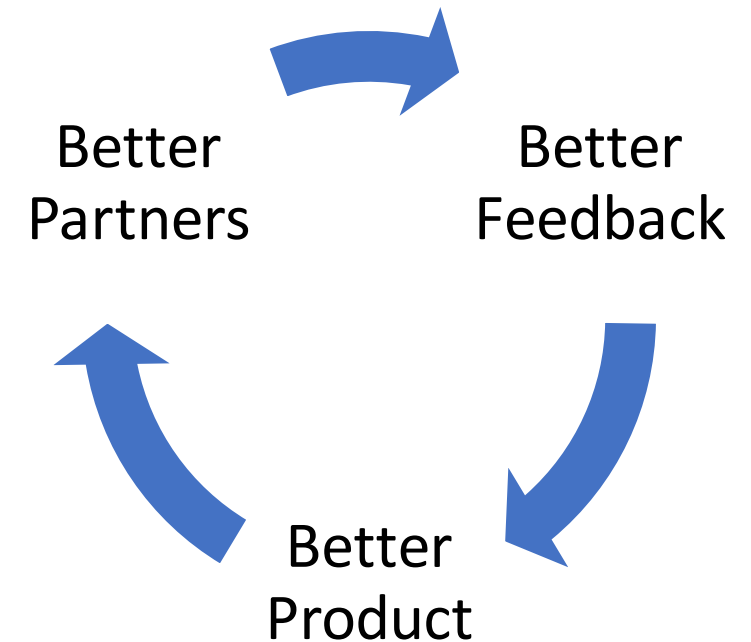
Idea Exchange

- Insufficient Balance Alert for Time Off Request
- WFH notifications and controls for schedule posted, shift changes, and forgot to clock-in.
- Multi-company access with configurable permissions for each login.
- Alternate Manager - ability to assign an alternate manager, giving them visibility to the primary manager's employees for time card and TOR access.
- Additional Reports.
- More customization with less scripting, e.g. Accruals Manager.
- Accrual balances sync to the PrismHR/WFH integration
- Time card approvals with e-acknowledgements, helping you track accurate and compliant time data.
- WFH schedule templates.
- Unified Configurations – Improved and unified clock configurations.



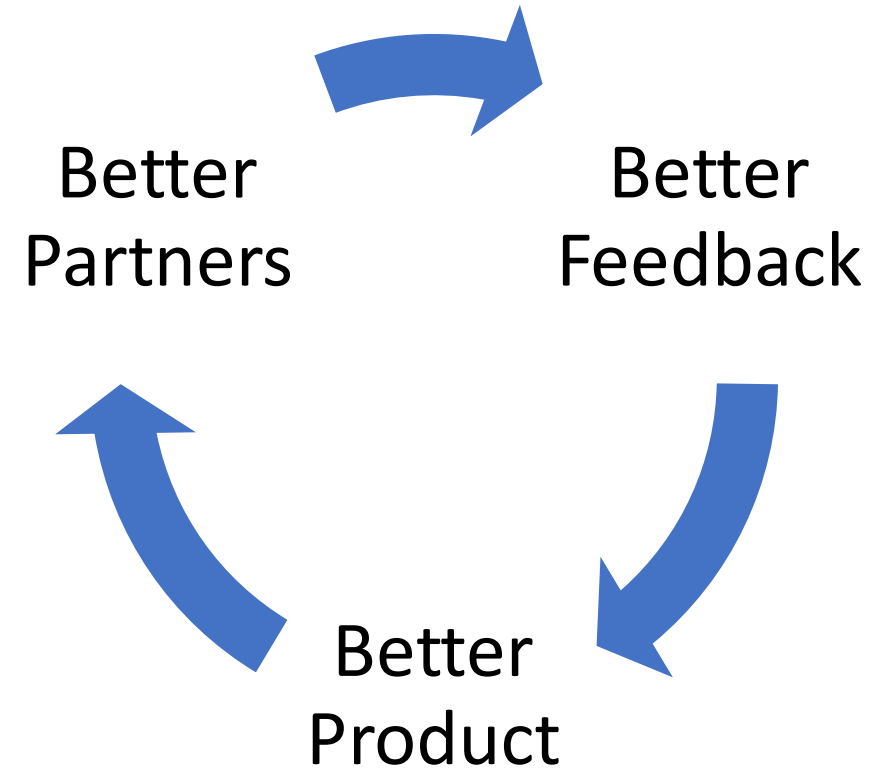
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Idea Exchange

Tell us more



CAMP OPERATIONS REVIEW

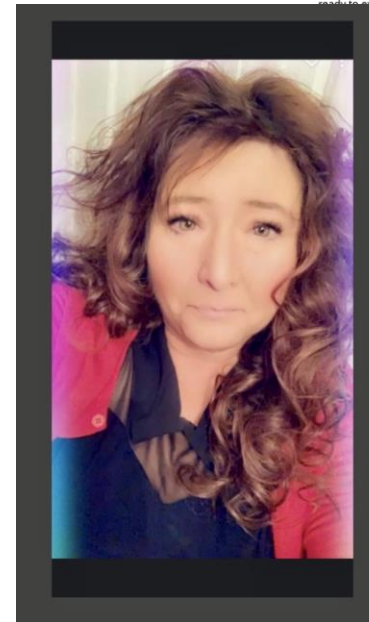
Matt Craven and Geoff Blomquist



CASE STUDY: Conversion



- Access1Source
- Jackie Rocca
- Clients expressed interest in a unified solution that included timekeeping, scheduling, hiring and onboarding.



CONVERSION CASE STUDY
Access1Source

When an 18-year Swipeclock partner had a client who needed a more streamlined solution, they looked to WorkforceHub.

Access1Source

The Situation
Jackie Rocca at Access1Source has clients who are ready to expand beyond the capabilities of their legacy solutions. One client in particular was using multiple logins to separate systems for different daily tasks. For this client and the style she felt overwhelmed and asked if there was a way that could unify their workflow and management features. They needed things to be simple and easy to access. This client was a perfect candidate for Access1Source to perform their first conversion to WorkforceHub.

For this client's needs, Jackie had other clients in mind who were candidates for WorkforceHub. But what makes the next-gen platform different from what they already know? Some clients have a mindset of, "if it's not broken, don't fix it." Some clients required some creative thinking.

The Conversion Process
JACKIE'S RECOMMENDATIONS
Since that initial conversion, Jackie has identified several additional clients who are ideal candidates for next-gen WorkforceHub. But in her experience, the typical sales pitch doesn't always cover all the bases. Instead, she uses the strong relationships with her clients to figure out who would benefit from converting.

"People love simplicity. They're looking for something simple, quick, effective, and accurate."

Jackie recommends choosing 5-10 clients each week to talk to about WorkforceHub, scheduling calls with each of them to check in, and bringing up some of their previous pain points or concerns. By touching on issues clients have had in the past, she is able to outline how the next-gen solution can resolve these and streamline everyday processes.

Continued on the next page...

WorkforceHub Time and People Management Simplified. swipeclock.com

CASE STUDY: Conversion



WorkforceHub™

WorkforceHub Advanced

- Timekeeping
- PTO
- Employee Scheduling
- Geofencing

WorkforceHub Plus

- Timekeeping
- PTO
- Employee Scheduling
- Geofencing
- Hiring
- Onboarding
- HR Management

CASE STUDY: Conversion



- Completed their first conversion
- Challenged at first, but found that that the Conversion tool helped smooth the transition
- Proactively reaching out to clients
- Have 5 more in the works.
- Read all about it on PEP

CONVERSION CASE STUDY
Access1Source

When an 18-year Swipeclock partner had a client who needed a more streamlined solution, they looked to WorkforceHub.



The Situation
Jackie Rocca at Access1Source has clients who are ready to expand beyond the capabilities of their legacy Swipeclock solutions. One client in particular was struggling with multiple logins to separate systems for a wide range of daily tasks. For this client and the style of business, they felt overwhelmed and asked if there was a solution that could unify their workflow and add new engagement features. They needed things to be streamlined and easy to access. This client was a prime target for Access1Source to perform their first conversion to WorkforceHub.

In addition to this client's needs, Jackie had other clients who were prime candidates for WorkforceHub. But many wondered what makes the next-gen platform a better alternative to what they already know? Some maintained the mindset of, "if it's not broken, don't fix it." These challenges required some creative thinking to overcome.

The Solution
CONVERTING TO WORKFORCEHUB
Despite feeling challenged, Jackie relied on her Swipeclock training and the support of her Account Manager to take her client through the conversion process. He went straight from TimeWorksPlus to WorkforceHub Plus, the top-tier product, which includes hiring and onboarding tools, in addition to the critical time and labor functionality.

The Conversion Process
JACKIE'S RECOMMENDATIONS
Since that initial conversion, Jackie has identified several additional clients who are ideal candidates for next-gen WorkforceHub. But in her experience, the typical sales pitch doesn't always cover all the bases. Instead, she uses the strong relationships with her clients to figure out who would benefit from converting.

"People love simplicity. They're looking for something simple, quick, effective, and accurate."

Jackie recommends choosing 5-10 clients each week to talk to about WorkforceHub, scheduling calls with each of them to check in, and bringing up some of their previous pain points or concerns. By touching on issues clients have had in the past, she is able to outline how the next-gen solution can resolve these and streamline everyday processes.

Continued on the next page...

 **WorkforceHub**
Time and People Management Simplified. swipeclock.com

MARKETING WORKSHOP

Cary Snowden



Campaign in a Box

- Ready-built campaign resources
- Co-brand-ready
- All the basics in one place:
 - Email content
 - Social content
 - Focused collateral
 - Supplemental web content



Campaigns ready to use:



OVERTIME



COMPLIANCE



CLOCKS



SAVE MONEY



HYBRID WORK



MOBILE



PTO



PUNCH IN

Conversion Tool Campaign



EMAIL



FLYER

Advanced time and scheduling for growing businesses.

WorkforceHub Advanced is an easy-to-use time and labor solution tailored to meet the needs of small and medium-sized businesses. Capture work hours in real time, plan and post shifts, and manage PTO quickly and efficiently.

The all-new, next-generation user interface makes it easy to find and use helpful features. Ideal for small businesses that need to handle the complexities of growth in a simple solution. Upgrading from TimeWorksPlus to WorkforceHub takes you to the next generation of timekeeping.

Save Money, Time and Effort on Payroll

Automation tracks every minute while helping you avoid unplanned overtime and time theft. With a few clicks, payroll data is delivered to your payroll system. Easy, fast, and accurate.

Don't Sweat Labor Laws

Stay compliant with federal and state laws for overtime, minimum wage, predictive scheduling, leave, and meals/breaks. Ensure that you pay each employee for all time worked with the efficiency of automated timekeeping.

Manage Complex Accruals Tracking

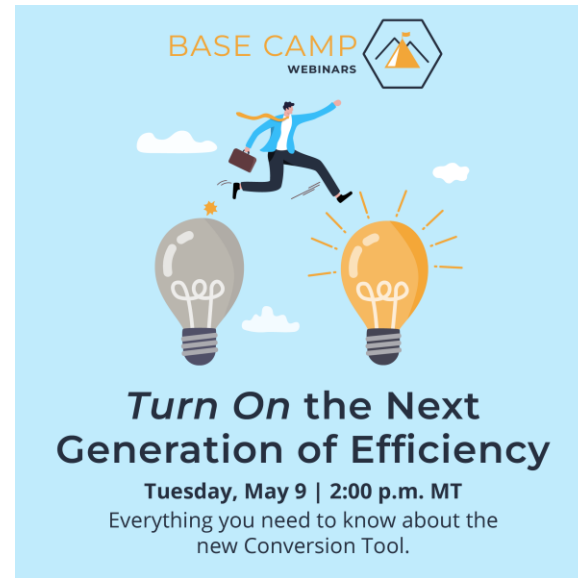
Sync PTO with timecards and employee schedules. Custom scripting can automate even the most complicated PTO policies with ease.

Let Your Team Work Anywhere

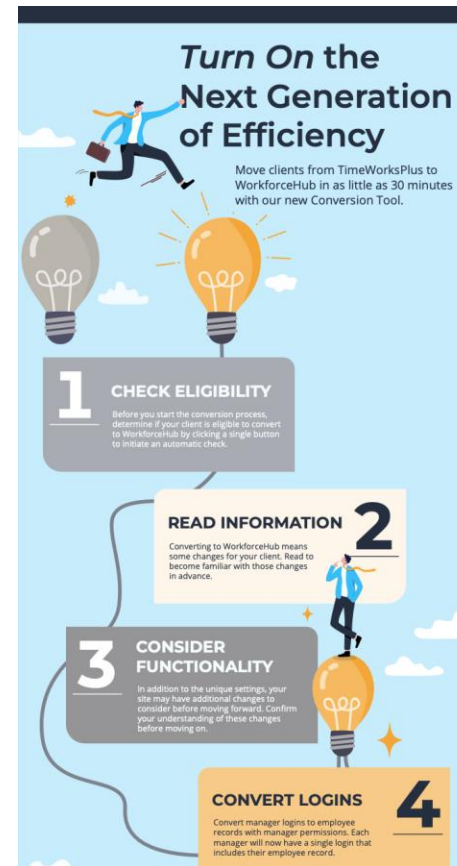
Manage fluid hybrid work schedules while keeping labor costs in check. Regardless of location, employees can see their schedule, punch in for shifts, request time off and approve their timecard, all from their mobile device.

WorkforceHub takes care of business.
Let us show you how.

Request your customized demo to learn how upgrading from TimeWorksPlus to WorkforceHub Advanced can transform time and labor management at your organization.



SOCIAL



INFOGRAPHIC

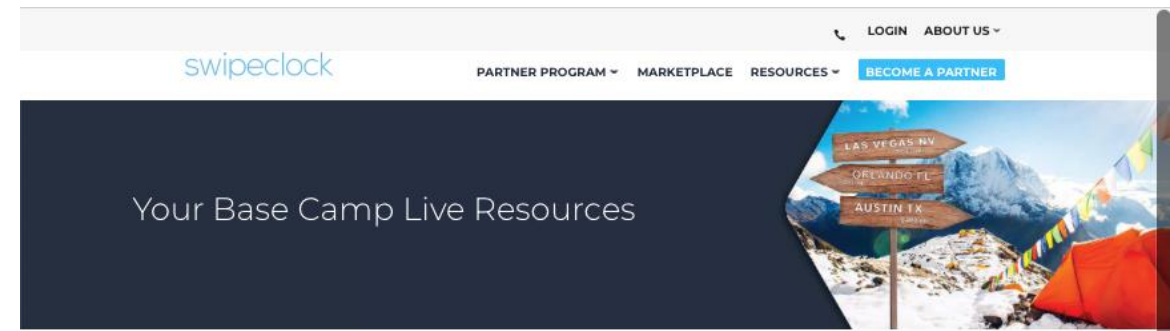


IMPLEMENTATION

...AND MORE.












Resource Page



Thanks for Attending!

We hope you enjoyed our latest Base Camp Live event. Stay up-to-date with Swipeclock news and updates using the resources below.

We Do Partnership Better.

Partner Empowerment Portal - PEP

Welcome to the Swipeclock Partner Empowerment Portal (PEP)

swipeclock

LOGIN TO GET STARTED
Enter your credentials below or request an account.

Email

Password

[Login](#)

[Lost your password?](#)

Don't have an account yet? [Request An Account](#)

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What you'll find inside:

- Co-branded marketing materials
- Ready to go marketing kits
- Partner Academy training & sales enablement
- Pricing guidelines
- Trends & Analysis
- And much more!

partner.swipeclock.com



Thank you for joining us!



See you at the Summit!
October 3-4 online



Execupay Integration Webinar

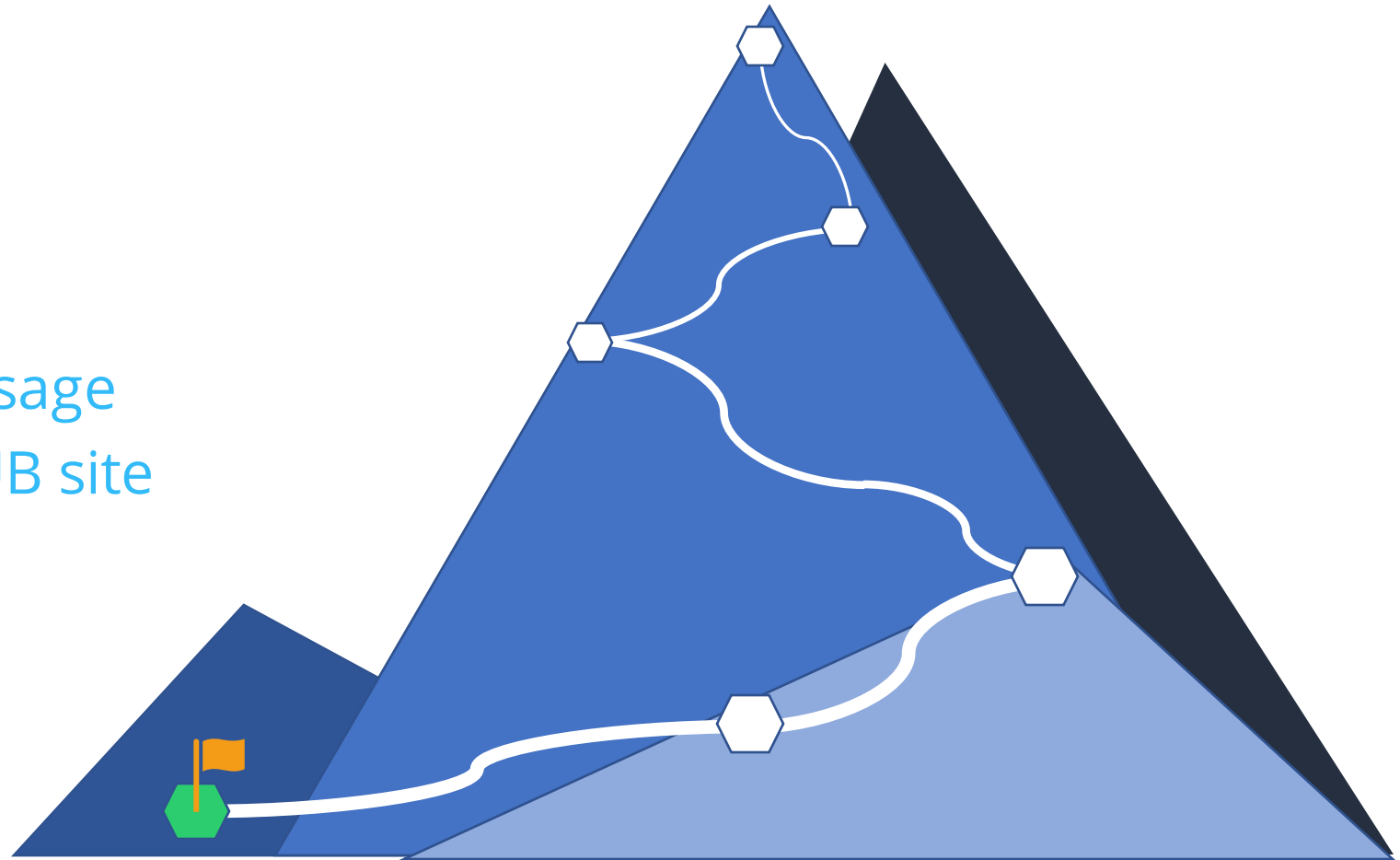
- Join us for a webinar / Demo
- April 4, 2024
- 2:00 pm MT
- Register today!



Eligibility

Make sure you are ready to convert before you start on the path.

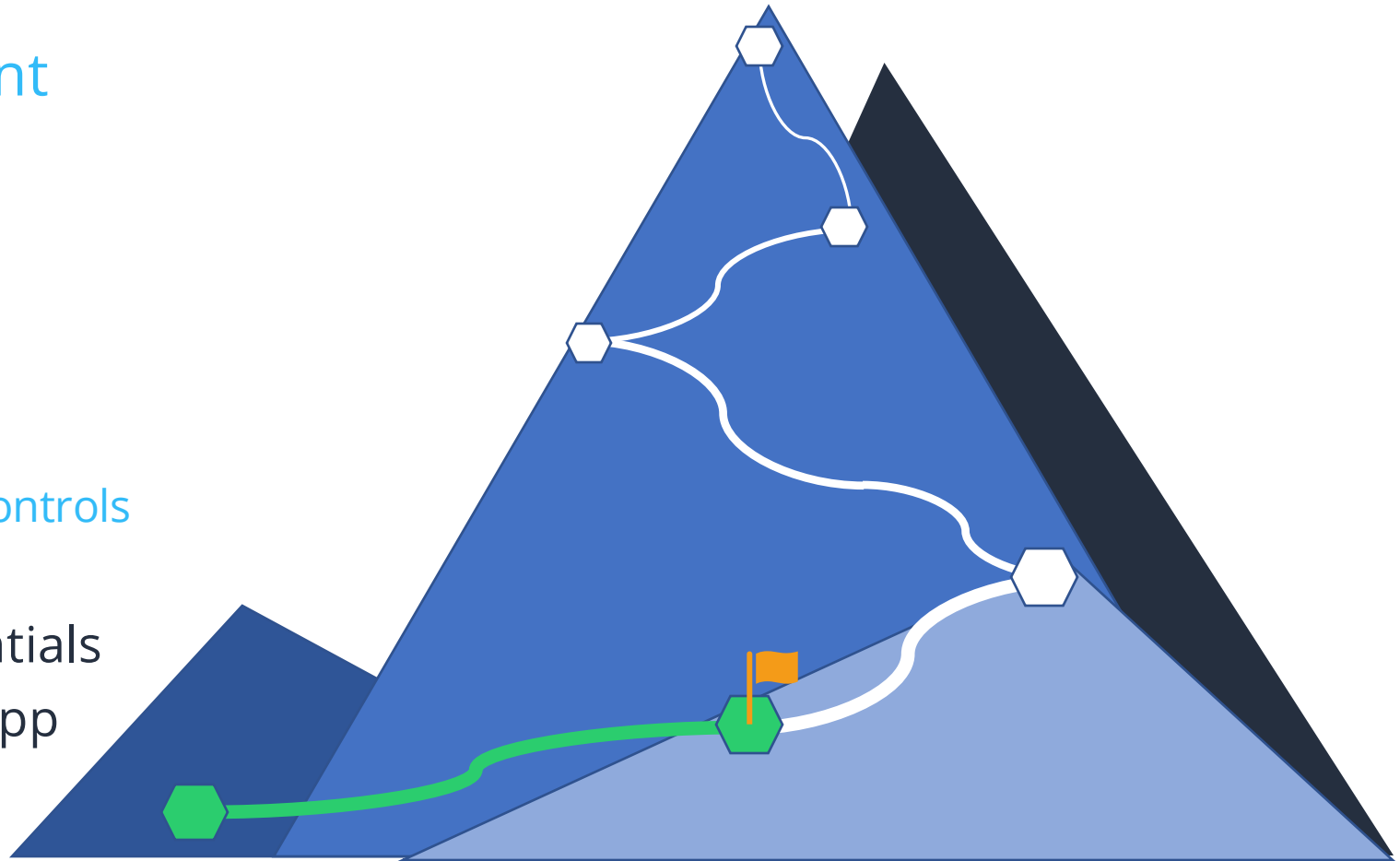
- Current blockers
 - TimeSimplicity Usage
 - Connected to HUB site



Changes

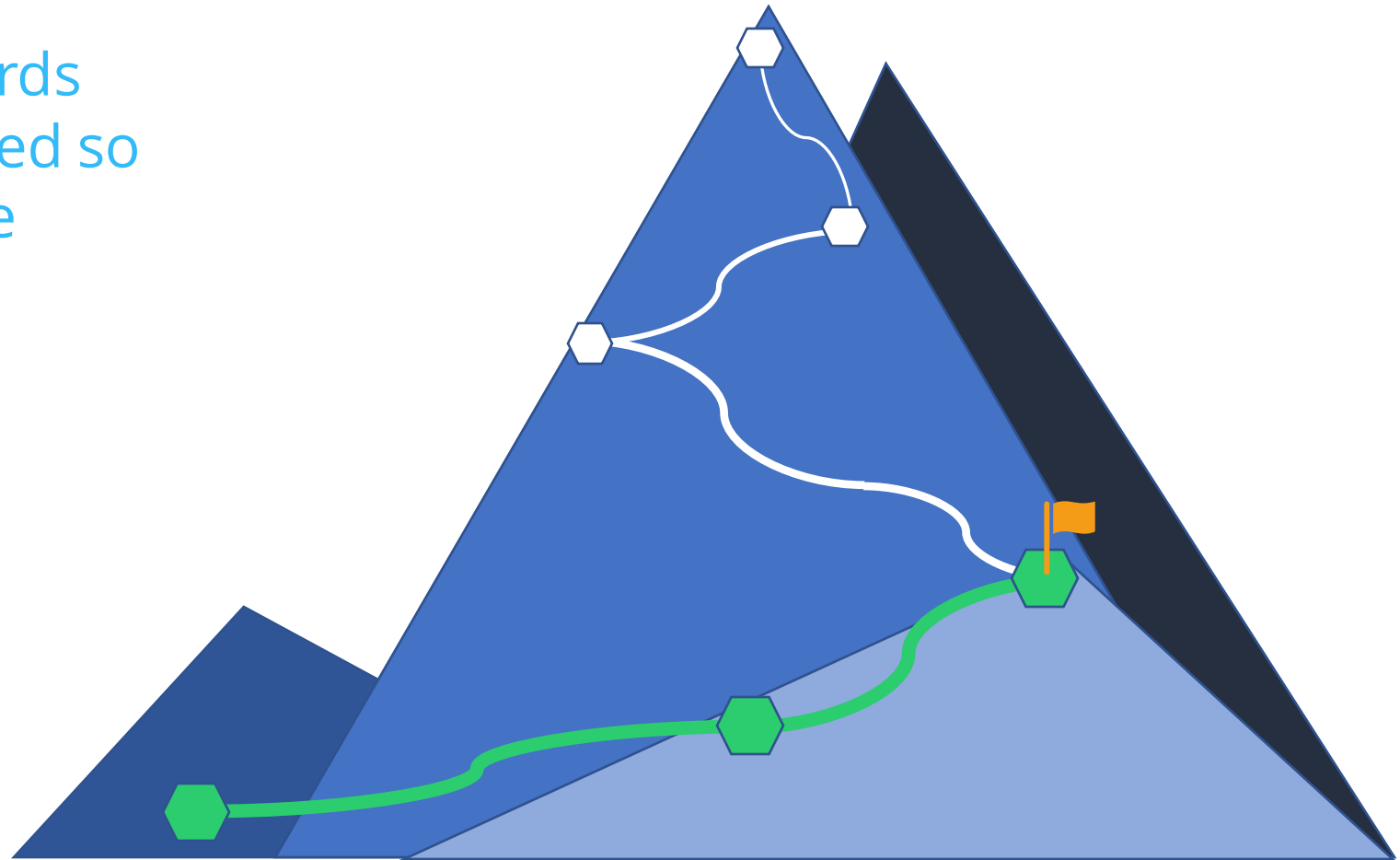
Make sure you and the client know what to expect

- New UX
- New features including
 - Smart import tools
 - Invite system
 - Centralized notification controls
 - New scheduler
- New login with new credentials
- Manager can use newest app
- Simplified settings



Employee Information

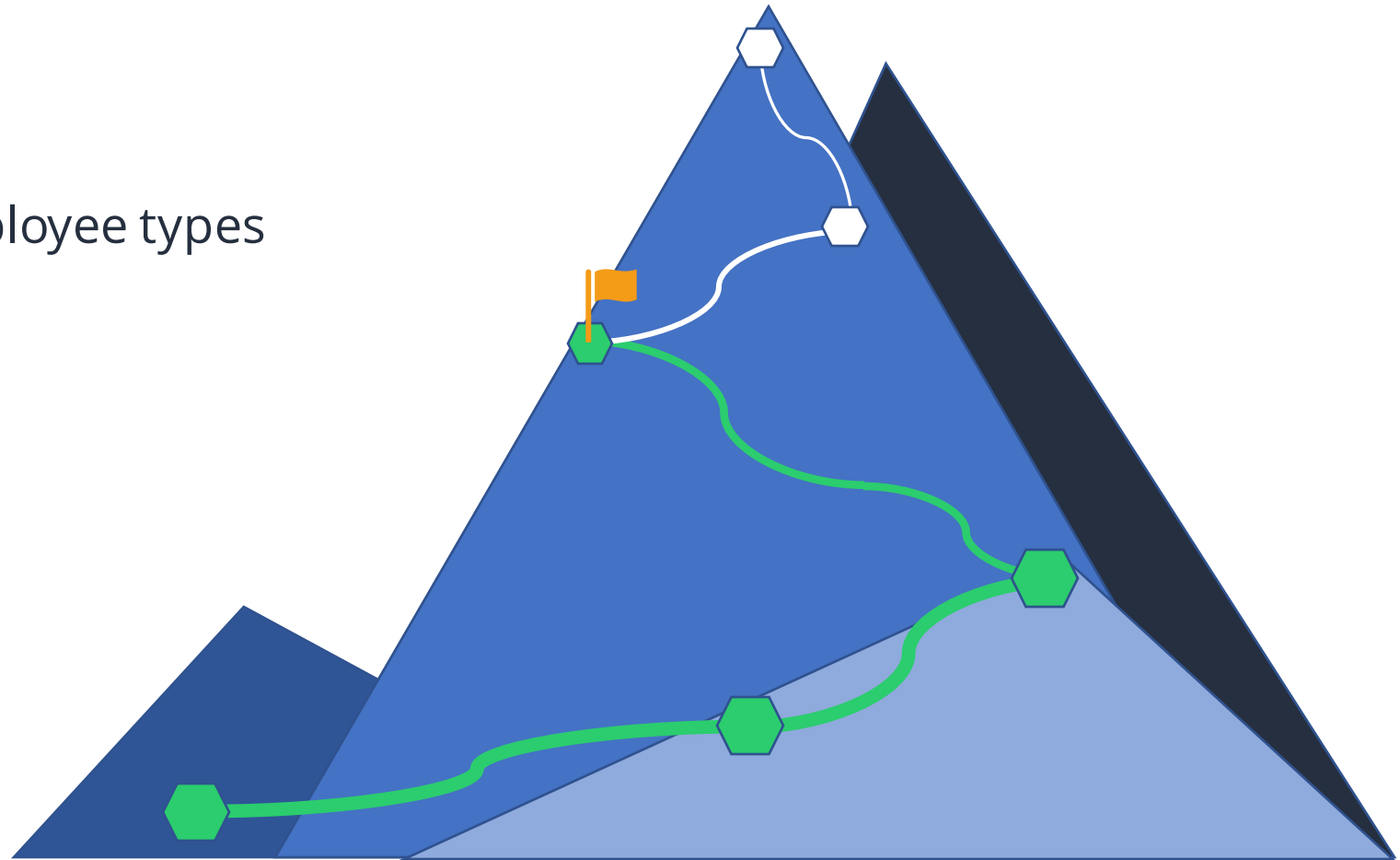
Ensure that employee records have the information needed so users can log in and receive communications.



Organization Data

Translate free form fills to manageable dropdowns

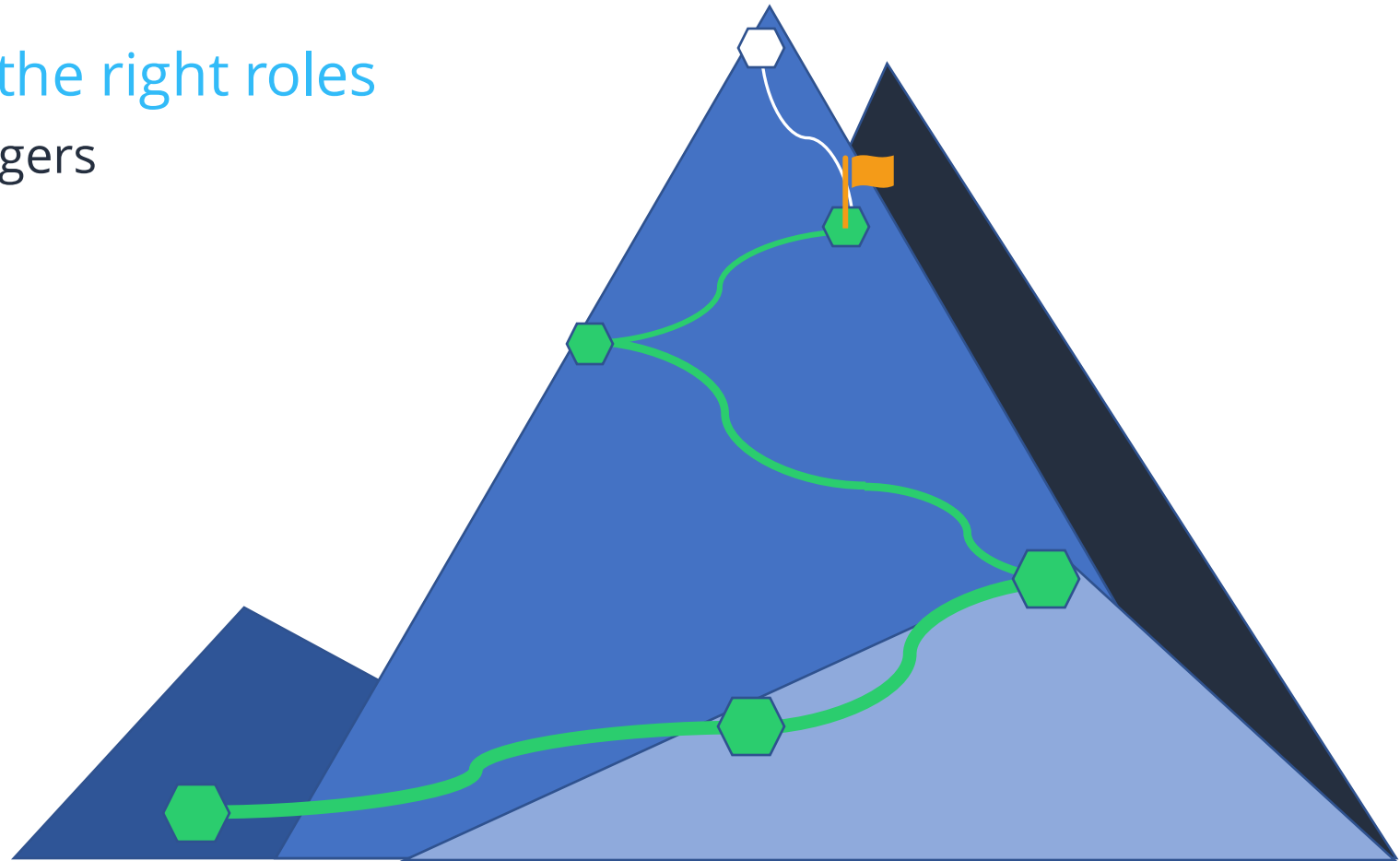
- Department, location, employee types



Managers

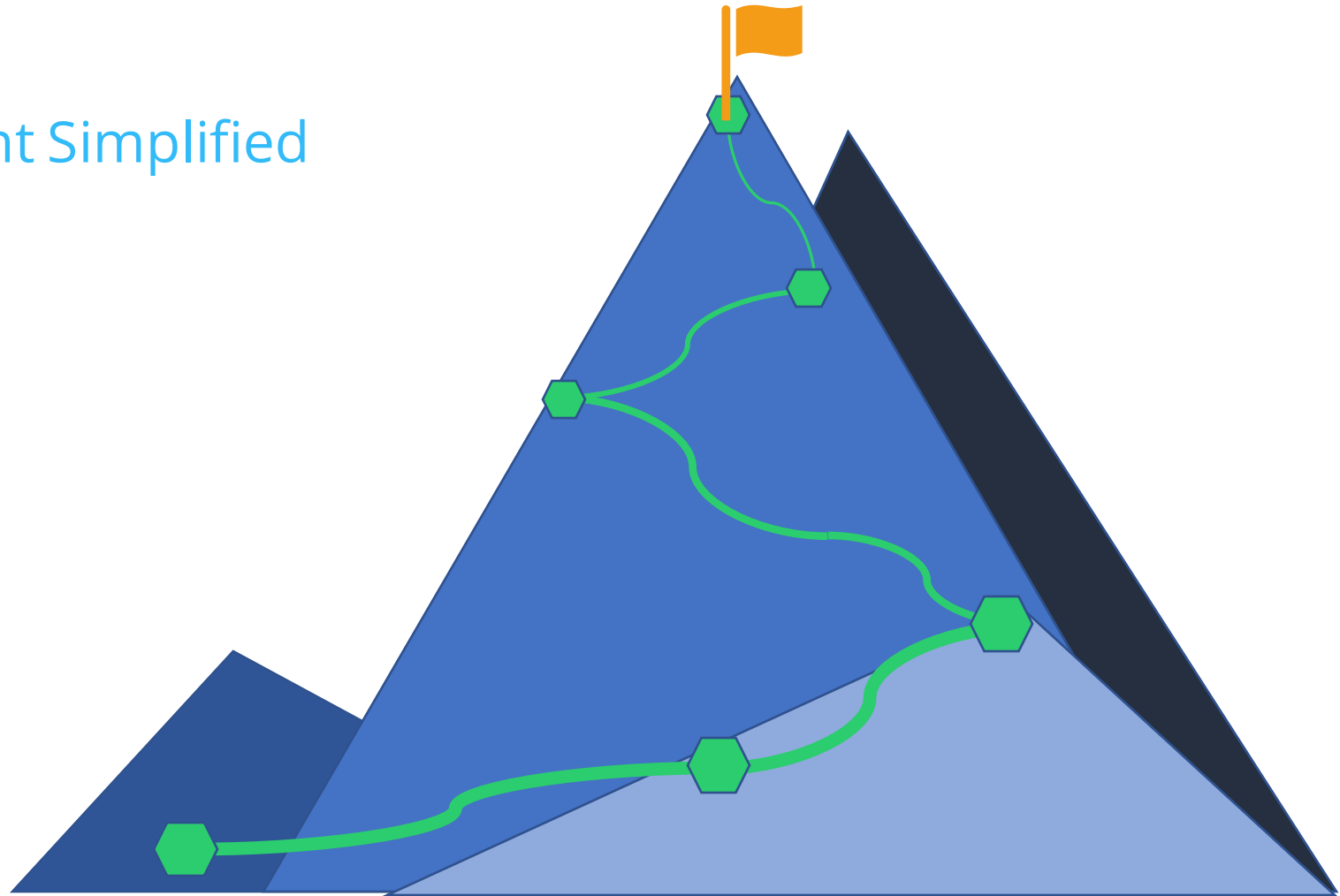
Make sure managers have the right roles

- Company admins or managers



••• Welcome to WorkforceHub!

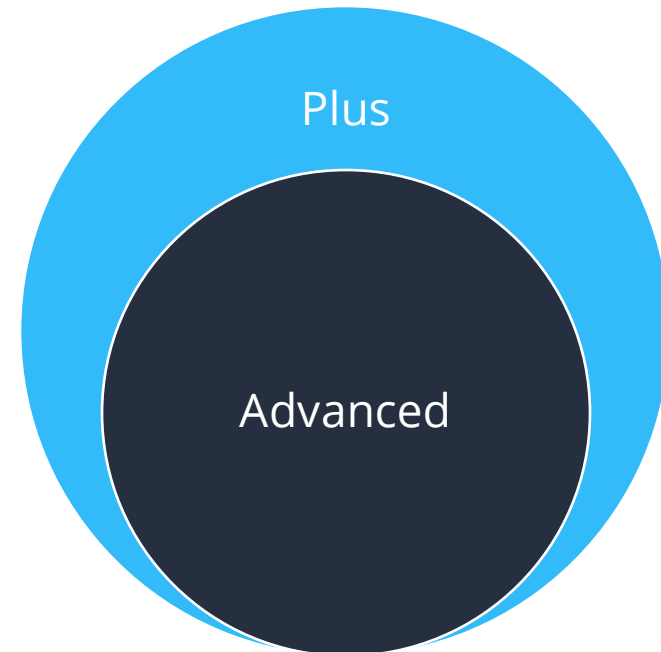
Time & People Management Simplified



WorkforceHub

It's no longer about unification and parity.

Now that we have the WorkforceHub platform, it's about the future, differentiation, and solutions.





Areas of Focus – 2023 and Beyond

Innovation

More of what we do best. Enhancing timekeeping, scheduling, and the connection between them.

- Job & payrate management
- Scheduling Enhancements
- Multiple pay periods
- Multisite management
- Customize with less scripting

Compliance

Improve tools and features to help our clients be compliant. Easier to use and understand.

- Biometric consent
- Track timecard approval
- Breaks and meal penalty
- Mandated sick leave

Communication

Better notifications and visibility for employees, managers, and providers.

- End of pay period
- Overtime approaching
- Dashboard

Foundation

Improving security, performance, and stability.

- Infrastructure improvements
- Data retention
- Two-factor authentication



Innovation: Doing What We Do.. Better

Innovation

More of what we do best.
Enhancing timekeeping,
scheduling, and the
connection between them.

- Job & payrate management
- Scheduling Enhancements
- Multiple pay periods
- Faster and easier configuration
- Customize with less scripting

The goal of our innovation initiatives are based around a simple principle: Enhancing our products to help our partners and their customers solve HR, labor and workforce management problems by saving time and reducing redundant tasks. We achieve this goal while enhancing our superpower of timekeeping, scheduling and the connection between them.

- Job Management Module – Phase 1 will include job creation, assign employees to job. Additional phases will included pay rate association to jobs and scheduling by job.
- Scheduling Enhancements – Adding functionality and streamlining flow of scheduling employees and connection with timekeeping.
- Multiple Pay Periods - Allowing organizations with different pay periods to exist in a single WorkforceHub account. Allow running of payroll and finalizing pay periods with different schedules all in a single site instance.
- Rules Engine Expansion – Continued enhancement of our rules engine to include more accruals functionality as well as other basic scripting replacements.



Compliance: The Never-Ending Roadmap Item

Finalizing our WorkforceHub platform took Swipeclock away from our focus on workforce management compliance. In 2023 we are back working on our core offering. Ensuring that our resellers can remain competitive in an ever-changing compliance landscape is a key focus for our roadmap in 2023 and beyond!

- Biometric Consent – Covering core responsibilities, managing data for terminated employees and churned sites and adding a 'consent via opt-in' option to Touch, Vision and Vision+ clocks.
- Timecard Approval – Bringing timecard approvals to meet industry standards. Approve by pay period, capture key info upon employee approval, access to historical timecard and approval info for disputes.
- Break & Meal Penalty – Early stages of discovery. Will be reaching out for feedback.
- Mandated Sick Leave – Slated for late 2023. A key item in many states now with more pushing thru legislation. Will be in touch with partners for feedback as we move forward.

Compliance

Improve tools and features to help our clients be compliant. Easier to use and understand.

- Biometric consent
- Track timecard approval
- Breaks and meal penalty
- Mandated sick leave



Communication: Now More Than Ever

Communication

Better notifications for employees, managers, and providers.

- End of pay period
- Overtime approaching
- Dashboard

Effective communication with employees is a key driver in almost every sector of our modern economy. From applying for jobs to notification of payday, scheduling changes and warning about overtime, today's workforce demands a phone-based communication workplace.

- End of pay period Notification - Employees, Managers need reminders to approve timecards at the end of pay periods to ensure a smooth payroll process. You as Partners need to know when this needs to and has happened.
- Overtime Alerts - Both employees and managers require a system to keep track of overtime and notify them as thresholds are approached and guide you to control it.
- Dashboards - What's better than notifications and texts? In-application dashboards that allow for management by exception. Look for a first phase of dashboards in WorkforceHub in late 2023.



Foundation: Fast, Safe and Secure

Adding security, scalability and performance improvements to our roadmap is new for Swipeclock. Until now, these items were housed on Paul's Infinite List of Sadness! These items are critical to not only keeping the system humming along but play a key role in our ability to deliver on the other 3 pillars of development.

- Infrastructure Improvements – Making critical moves to where our products are housed and how they are managed is an ongoing process for our DevOps team.
- Data Retention – As most of you know, Swipeclock houses a TON of historical data. We are looking to reduce that overhead in 2023 and will be reaching out to partners for feedback as we narrow the scope of our archiving project.
- Multifactor Authentication – Nearly ubiquitous in today's modern applications, MFA is something we know needs to be done. Look for more information in the second half of the year.
- Performance – Timecard data generation and storage in 2023

Foundation

Improving security, performance, and stability.

- Infrastructure improvements
- Data retention
- Two-factor authentication



Talent Management

Time & Labor

Administrative HR

Payroll Integrations



Attract & Hire

- Recruiting
- Job Postings
- Applicant Tracking



Onboard & Develop

- New Hire Forms
- Performance Management
- Recognition Wall



Timekeeping

- Time Clocks
- PTO Management
- Geofencing
- Breaks and Meals
- Compliance Minded



Scheduling

- Schedule Assignment
- Schedule Enforcement
- Copy & Paste
- Moderated Shift Swaps



Human Resources

- Job History
- Employee Surveys
- Suggestion Box
- Certification Tracking
- Document Management



Benefits

- Benefit Management
- Open Enrollment
- Life Event Management



Payroll

- Automated integrations and hundreds of exports



**What good is a superpower without
superheroes and someone to save?**



Who Needs Saving?

- Lawn care
- Cleaning company
- Research center
- Therapy
- Food trucks, restaurants
- Circuses
- Farms



- Coffee shops
- Shooting ranges
- Churches



- Tire company
- Home health care
- Law firms
- Jail
- Construction companies
- Cigar lounges
- Metal recovery shop
- Custom van and camper builder



Home Healthcare



Challenges

- Find nurses, LPN, RN, and CNA
- Onboard and keep up with paperwork to ensure eligibility to work

- Fill Shifts
 - Offer higher pay for holidays
 - Offer flexible schedules
 - Not known far in advance

- Offer flexible pay – same day EWA

- Communicate regularly with employees

- Track time, location and compliant overtime

Solution: WorkforceHub Plus with Integrated Payroll

- Applicant tracking
- Onboarding

- Open shifts
- Self-scheduling

- Integration to payroll with EWA (via Marketplace)

- Messages – dashboard, mobile app, and notifications

- Mobile app and geofencing

Roadmap

- Innovation
 - Scheduling enhancements
 - Self-scheduling improvements
- Communication
 - Notifications
 - Dashboard

Challenges

- Track employee time, overtime, breaks, meals
- Have employees input job ID on clocking in
- Show groups a custom list of jobs
- Input department and location when clocking in
- Enter tips at the end of shift
- Make sure employees are at the Location
- Offer time off with advanced accrual policy

Solution: WorkforceHub Advanced with Integrated Payroll

- Enabled FLSA weekly overtime, breaks and meals
- Filtered clock prompts
- Integrated auto sync location and department structured org data
- Mobile app and geofencing
- Time off, Accruals Manager, holidays

Roadmap

- Innovation
 - Job management
 - Faster and easier configuration
- Observations
 - Not using scheduling have overtime
 - HR features used payroll system

Family Crisis Center



Challenges

Solution: WorkforceHub Plus

- Deliver secure paystubs and year-end documents
- Secure central location for docs and links
- Secure way to update address, W-2, bank info

- Universal Connector
- Secure File Cabinet

- Communicate with employees – surveys, announcements, anniversary, birthday, holidays
- Targeted training and documents to employees
- Org chart

- Surveys and Workflows
- Messages
- Org Chart

- Organize hiring and improve candidate quality
- Onboarding
- Time off management with automated accruals

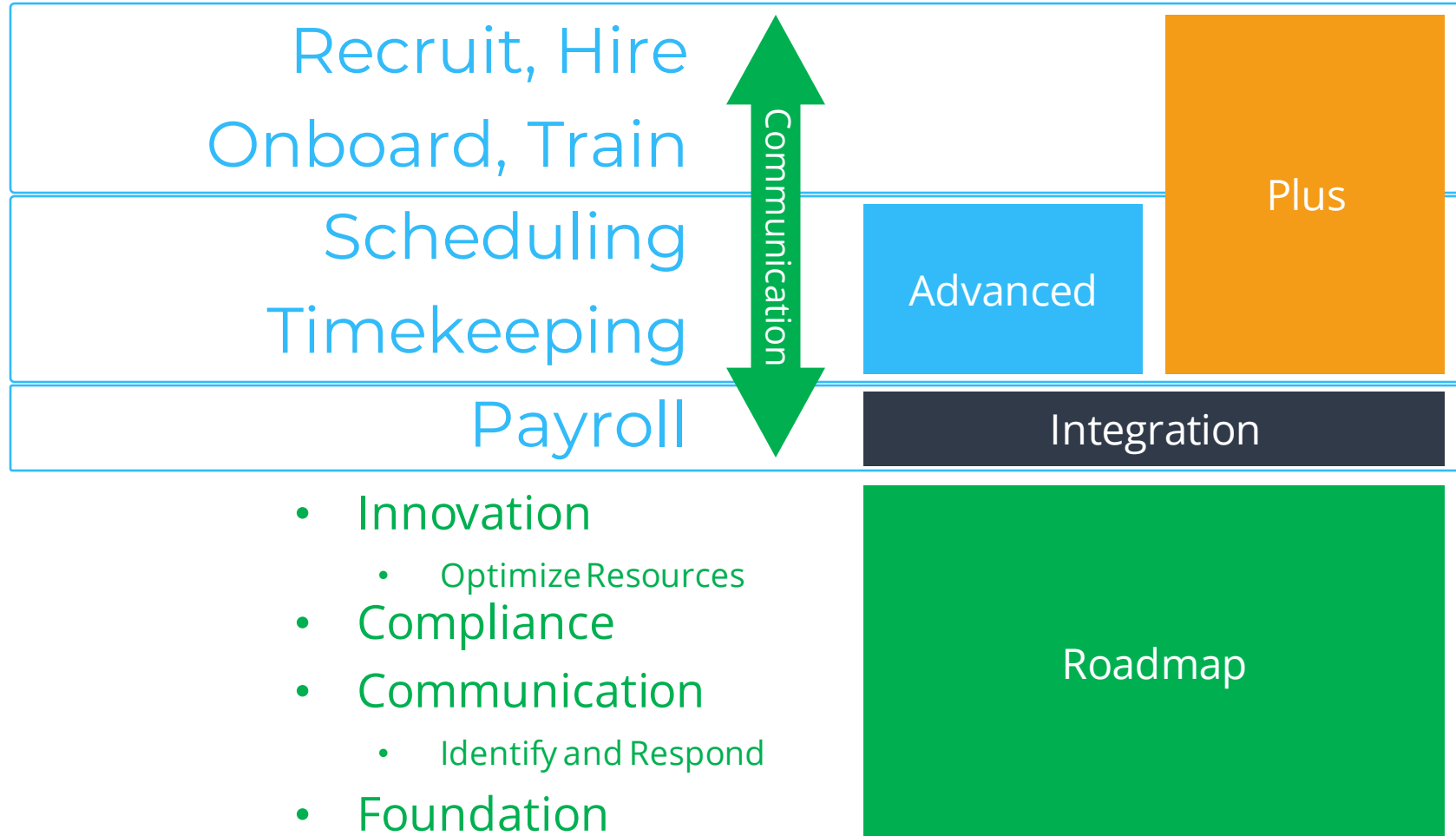
- Applicant Tracking
- Onboarding
- Time Off and Accruals Manager

Roadmap

- Innovation
 - Communication
 - Faster, easier configuration

- Observations
 - Customer for a year over 70 EEs
 - Not using onboarding for hires

Solving Core HR Challenges





Shout out to WFH Hub Scheduling

- Increasing Usage–
 - Around 10% of converted sites start using it.
 - Quick and easy to start using
- Have you seen it lately?
 - Self-Scheduling
 - Copy and Paste – by schedule or by week
 - Sorting and Filtering by Department, Location, and Position
 - Scheduling Templates
- Updated every month this year
 - More to come.
 - More of what you will see from us with areas of the product.
- Solves problems and flows with the way employees work today.
 - Churches – schedule some departments
 - Van Builder – started using due to high overtime costs
 - Sheriffs Department – used after conversion
 - Restaurants – employee self scheduling, pool of employees



Roadmap Status

Innovation

More of what we do best. Enhancing timekeeping, scheduling, and the connection between them.

- Job & payrate management
- Scheduling updates
- Multiple pay periods
- Faster and easier configuration
- Customize with less scripting

Compliance

Improve tools and features to help our clients be compliant. Easier to use and understand.

- Biometric consent
- Timecard approvals
- Breaks and meal penalty
- Mandated Sick Leave
- End of year document updates

Communication

Better notifications for employees, managers, and providers.

- End of pay period
- Overtime approaching
- Dashboard

Foundation

Improving security, performance, and stability.

- Data retention
- Database improvements
- DR and Failover
- WorkforceHub Infrastructure
- Server, Service, and Framework updates
- Timecard capabilities and performance
- Two-factor authentication