



National Payroll Expands by Creating Automated Time and Attendance Solutions that Save Time, Lower Costs, and Improve Accuracy for Its Clients



Location

Salt Lake City, Utah

Products

TimeWorksPlus

TimeWorks Mobile

Website

www.nationalpayroll.com

Challenge

National Payroll has been a SwipeClock partner for more than 13 years. The workforce management provider creates integrated, end-to-end solutions for its clients in the areas of payroll, human resources, benefits administration, and worker compensation. One of National Payroll's top services is creating automated and custom systems for collecting, calculating, and reporting time and attendance.

In working with clients over the years, Williams found that many of them were keeping track of employee time by hand. And while the majority of employees are honest, paper-based processes are very prone to errors. Manual time and attendance also took up an inordinate amount of time and made it harder for clients to know whether or not they were compliant with important regulations, especially the Affordable Care Act (ACA).

In addition, each of National Payroll's clients has varying rules,

policies, and procedures for managing time and attendance. This means that most solutions must be customized to some degree. "Delivering what our customers needed while enabling our business to grow meant we had to find just the right workforce management solution," said Orlando Williams, President of National Payroll. "We found just what we were looking for in SwipeClock."

Solution

When National Payroll was a startup, one of SwipeClock's early employees noticed that they were a payroll provider and stopped in to let Williams know about the company and that they were located just down the street. Williams had a terminal on the wall from another timekeeping provider and asked her to take a look.

Within 5 minutes the clock was reprogrammed with input from SwipeClock's founder. "As I learned more about SwipeClock's solution, I discovered that it was far better and

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more advanced than any other available option,” said Williams. “Becoming a SwipeClock partner was the proverbial ‘no brainer’ decision. And it continues to be a smart decision as SwipeClock continuously stays ahead of the competition in all aspects of its business.”

SwipeClock’s time and attendance offering is TimeWorksPlus. The simple and affordable solution combines a robust feature set, plug-and-play time clocks, and ease-of-use to effectively automate the collection, management, and reporting of employee time and attendance. SwipeClock also offers TimeWorks Mobile to enable employees to track time from anywhere, and easily manage their time and clock locations remotely from SwipeClock’s mobile time tracking app.

Results

One of National Payroll’s clients is a successful physical therapy business. As the company was just getting started, Williams found that the owner was using paper-based processes to pay and manage its employees. This led to a lot of extra work and unnecessary errors that took time away from serving customers. For example, people were sometimes late turning in their time slips. This caused the owner to follow up with employees to get the needed information so that payroll could be processed.

As a first step in helping the business, National Payroll installed a payroll solution that successfully replaced some of the manual procedures. Williams then suggested using SwipeClock to automate the rest of the paper-based processes the owner used to keep track of employees’ time and attendance. He also recommended integrating SwipeClock with the new payroll system.

Because of its simplicity and ease of use, National Payroll was able to quickly get TimeWorksPlus up

and running. With SwipeClock installed, employees now clock in and out in just seconds. They can also see online whether they are approaching overtime to ensure compliance with company policies.

For the owner, SwipeClock creates more time to work with customers. After installing TimeWorksPlus, word spread about the great service being offered and the business took off, expanding to four locations today. “I attribute much of my client’s success to SwipeClock’s simple and affordable workforce management solution,” said Williams. “Without SwipeClock, the business would not be as successful as it is today.”

Future

Mobile computing is becoming more important for National Payroll and its customers. “We have a few customers, especially in the construction and home health industries who are taking advantage of TimeWorks Mobile,” said Williams. “We see this as a big growth area in the near future.”

- **Challenge:** Find a workforce management solution that allows National Payroll to grow by quickly and easily delivering custom time, attendance, and scheduling solutions to its clients
- **Solution:** TimeWorksPlus and TimeWorks Mobile automate time and attendance to save time, lower expenses, and increase regulatory compliance for clients
- **Benefits:** SwipeClock enables National Payroll to grow by enabling its clients to spend more time on their businesses

